

Installation Instructions December 2020

Governance, Risk & Compliance

CRA Wiz and Fair Lending Wiz: UPDATE Installation Instructions

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### 1 Overview

This update to CRA *Wiz* and Fair Lending *Wiz* is this year's Submission update and is required for the submission of HMDA and CRA data. This document provides detailed information for **upgrading** your environment to the latest version of CRA *Wiz* and Fair Lending *Wiz*.

### 1.1 Who Should Install

All clients using CRA *Wiz* and Fair Lending *Wiz* for HMDA or CRA data submission are required to complete this update prior to submission.

### 1.2 Where to Install

This update should be applied to both the application and the SQL server. In a typical networked environment, the installation should be run on both a client machine and a server.

### Warning!

This update should not be installed on SQL Server 2008 R2.

### 1.3 Prerequisites

To apply an update to CRA *Wiz* and Fair Lending *Wiz*, you must have at least the latest major release already installed. For example, to upgrade to Version 7.5, you must already have Version 7.4 (Build 74.0.28 or later) installed.

### 1.4 Required Permissions

This installation requires writing and modification, SQL server access, and registry modifications. Wolters Kluwer recommends that the user running the install have both Windows admin and SQL Server admin login credentials.

### 1.5 Required Free Disk Space

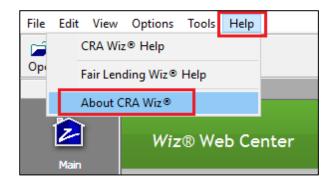
Client side – 1.6 gigabytes (GB) Server side – 18 gigabytes (GB) Workstation Installation – 18 gigabytes (GB)

### 1.6 Approximate Install Time

Client side – 20 minutes Server side – 58 minutes Workstation Installation – 58 minutes

### 1.7 Confirming Installation

Open the CRA *Wiz* and Fair Lending *Wiz* application and select **Help** > **About CRA** *Wiz*:



When the upgrade has been completed, both the front and the back-end builds should match the build number included in the Release Notes:



### Important!

Please read the included **Release Notes** before installing this update. The notes contain important information about the enhancements included in this update

### Important!

If you are running CRA *Wiz* and Fair Lending *Wiz* in a networked environment (computers with *Wiz* Client connected to a computer with *Wiz* Server), you must install the update on both your *Wiz* Client and *Wiz* Server computers.

# 2 Installation

To install the CRA Wiz and Fair Lending Wiz update, follow these steps:

- 1. If you are a **Windows Geocoder** and/or **Premium Mapper** customer, **stop/cancel** one or more of the following services:
  - Batch Geo Service
  - WKFS Web Map Upload Service

**Note**: You can restart these services after installation is complete and you have restarted your computer.

2. Back up your SQL databases.

Wolters Kluwer recommends that institutions back up their SQL databases prior to installing a CRA *Wiz* & Fair Lending *Wiz* program update. Databases that should be backed up include:

- ObjectStore
- General
- USCensus
- CRB
- Procedures
- All Wiz\_##### databases

For detailed instructions how to back up a database refer to **Procedures for Backing Up CRA** *Wiz* & Fair Lending *Wiz* Databases, available on the CRA *Wiz* and Fair Lending *Wiz* Web Center via the following link:

### DATABASE BACKUP PROCEDURES

Or consult your Database Administrator.

### Important!

It is strongly recommended that you exit all Windows<sup>™</sup> programs before running this installation. This installation updates selected program files but does not overwrite any user imported files or custom settings created in prior versions.

- 3. Download the update locally where CRA Wiz and Fair Lending Wiz is installed.
- 4. Right-click the setup.exe file.

The software displays a contextual menu.

### 5. Select Run as Administrator.

The installer displays the **Welcome** screen.

6. Follow the directions for each of the following screens.

7. Click the **OK** button.

The software displays the **Welcome** screen:



Note:

The Welcome screen text indicates that you are about to update the current version of CRA *Wiz* and Fair Lending Wiz. If the installer does not detect your current installation of CRA *Wiz* and Fair Lending *Wiz*, please contact **Wolters Kluwer Technical Support at 1-800-261-3111**. When prompted, select **option 1**.

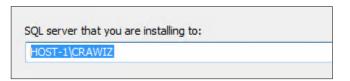
8. Click the Next button. The software displays the SQL Server Name screen:

<b>SQL Server Name</b> Enter the SQL Ser	ver name and authentication mode.	0
SQL server that yo	-	Browse
	nentication credentials of current user Intication using the Login ID and password below	
Login ID:		
<u>P</u> assword:		
InstallShield		
	< Back Next >	Cancel

### Note:

The software displays the SQL Server Login screen only if the computer on which you are installing the update is running **SQL Server**. If the installer does not detect SQL Server on your computer, the installer displays the **Ready to Install the Program** screen. **Skip to Step 12**.

- 9. In the **SQL server that you are installing to:** field, do one of the following:
  - Enter the name of the SQL Server to which you are installing the data:



• Click the drop-down arrow located at the end of the field to select the Database server from a menu list:

SQL server that you are installing to:	
HOST-1\CRAWIZ	
(local)\CRAWIZ	73

• Click the **Browse** button:

-	Browse

(local) \CRAWIZ	 	 

Then select the database server from the resultant dialog box:

- 10. Choose one of the following authentication options:
  - Use Windows Authentication
  - Use SQL Server Authentication If you select this option, you must also enter your SQL Server account User Name and Password in the User Name and Password fields.
- 11. Click the **Next** button.

#### Important:

If your SQL Server installation does not meet requirements for installing CRA *Wiz* and Fair Lending *Wiz*, the software displays the following message:

Insuppor	ted SQL Server Version	23
<u>^</u>	CRA Wiz® and Fair Lending Wiz® requires Microsoft SQL Server 2008 R2 (or higher), which was not found. Do you want to continue anyway?	1
	Yes No	

If the software displays this message, contact **Wolters Kluwer Technical Support** at **1-800-261-3111** for assistance.

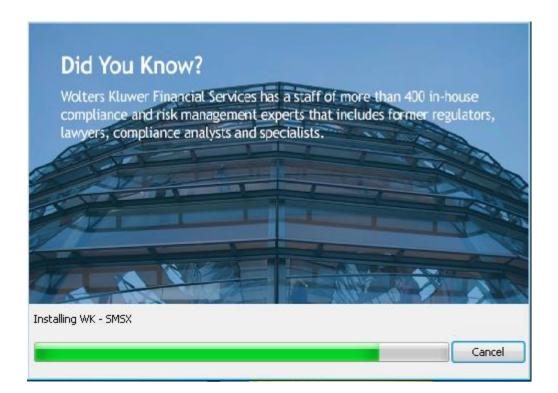
Do one of the following:

- Click the **Yes** button to **proceed** with installation.
- Click the **No** button to **cancel** the installation.

The software displays the Ready to Install the Program screen:

Ready to Install the Program The wizard is ready to begin installation.			
Click Install to begin the installation.			
If you want to review or change any of exit the wizard.	your installation :	settings, click Back. (	lick Cancel to
InstallShield			
	< Back	Install	Cancel

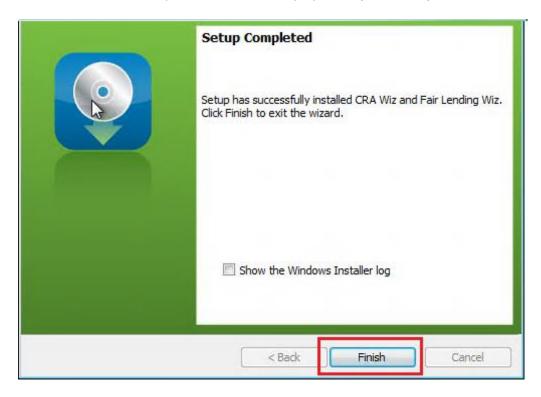
12. Click the **Install** button. The installer runs the update:



### Note:

During installation the software displays a progress bar at the bottom of the installer window.

When installation is complete, the installer displays the **Update Complete** screen:



To exit the installation, click the **Finish** button.

- 13. Restart your computer after installation is complete.
- 14. After restart, do the following:

If in **Step 1**, you stopped the **Windows Geocoder Service** and/or **Web Map Upload Service**, and have Windows Services configured to restart **manually**, restart these services.

Installation is complete.

# 3 Appendix A: Technical Reference

✓ Wolters Kluwer currently supports your CRA *Wiz* and Fair Lending *Wiz* software using Microsoft SQL Server 2012, 2014, and 2016 (Standard, Enterprise, and Express editions), with the SQL Server upgrade patches supported by Microsoft.

### Warning!

This update should not be installed on SQL Server 2008 R2.

 ✓ CRA Wiz and Fair Lending Wiz 7.5 update requires CRA Wiz and Fair Lending Wiz 7.4 Service Pack 1 (Build 74.10.44) or later; Microsoft Windows Server 2012<sup>™</sup>, Microsoft Windows 8<sup>™</sup>, Microsoft Windows 8.1<sup>™</sup>, or Microsoft Windows 10.

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